



**GOSSOUTDOOR**  
shading systems

# Awning Ordering Guide

**COSTCO**  
SPECIAL ORDER

# Step by Step Guide to Ordering Your GOSS Outdoor Awning



You can make sure you have chosen the right product by reading through our quick flowchart called **Choosing Your Product** on page 2.



Once you have decided which product you would like, please find our instructions on page 3 **Awning Measuring Guide** to make sure you order the correct size awning for your property.



You can then choose the colour for **the fabric** and **Aluminium Powder Coating** by following the links below: [Link 1](#) | [Link 2](#)



Get in contact with one of our team members with this information for a price quotation by emailing [contact@gossoutdoor.co.uk](mailto:contact@gossoutdoor.co.uk) or calling **0800 689 4549**.



**Note:** It is the responsibility of the customer to check whether **planning permission** is required. Seek professional advice, speak to your local planning authority or contact your operator."



Once you receive a quotation, inform our team that you would like to make an order. They will prepare a special order form which you can take to your local **COSTCO** branch to make a payment. Complete your order by following the instructions on the special order form.



Enjoy your awning and making use of your outdoor space in all weather conditions!



As part of our **5 year warranty**, we will visit your awning as required and carry out checks. During this period we provide free servicing of your awning.



Your awning will be installed either on the date of delivery or soon after depending on weather conditions.



Your awning will be delivered at a date previously arranged.



The **GOSS Outdoor** team will keep you updated with every stage of your order, including delivery and installation from this point on.



Prior to delivery or installation please make sure you have read **The Preparation Guide** on page 4 of this document and all requirements have been carried out.



The **GOSS Outdoor** team will arrange a site survey to check the site for installation and will confirm all final details with you such as measurements, colours and technical details. You can choose from our **swatch samples** during our site survey.

# Choosing Your Product



1

Classic or Cassette

Everyday Product

Muscular Product

2

With or Without Lights?

With or Without Lights?

With Light

No Light

With Light

No Light

3

3

**Atlas**

(max width 7000mm)  
(max projection 3000mm)  
[Product video link](#)

**Hemera**

(max width 6500mm)  
(max projection 3500mm)  
[Product video link](#)

**Orion Plus Luxe**

(max width 7000mm)  
(max projection 3000mm)

**Orion**

(max width 5000mm)  
(max projection 3000mm)  
[Product video link](#)

**Orion Plus**

(max width 7000mm)  
(max projection 3500mm)  
[Product video link](#)

Optional Items

**Sensors**  
[\(link\)](#)

**Heaters**  
[\(link\)](#)

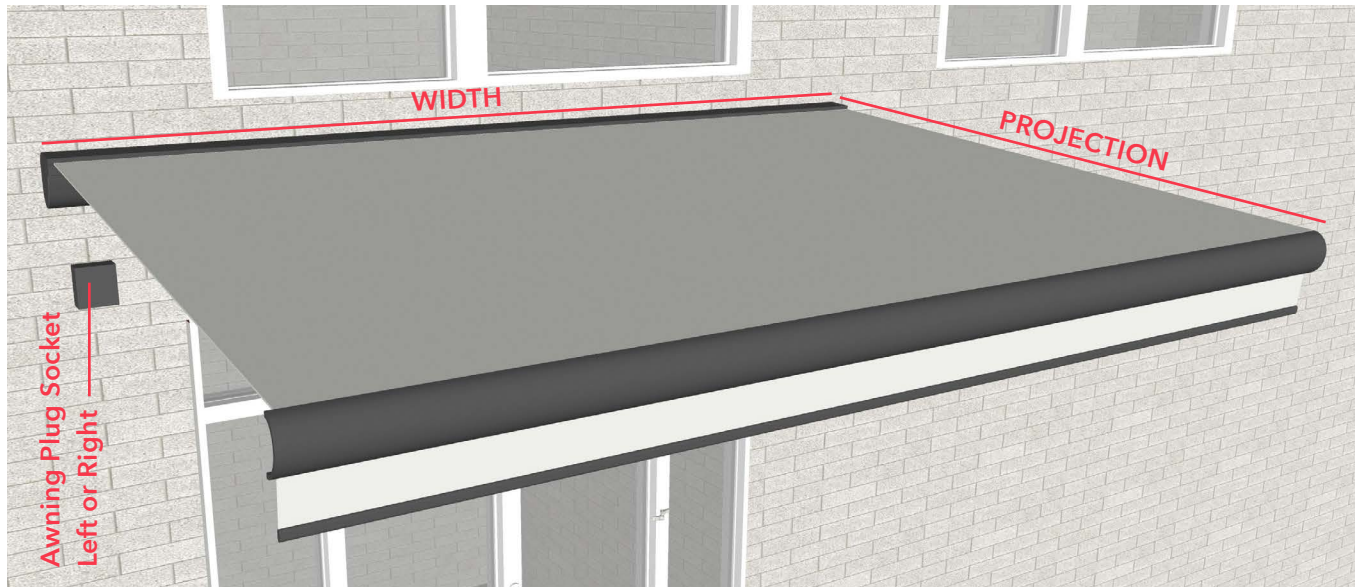
**Print & Graphic Services**  
[\(link\)](#)

**Other**  
[\(link\)](#)

4

Next Step: Measurements for the Product

# Measuring Guide



All images used are for illustrative purposes only. These and the dimensions given are illustrative for this model, individual projects may differ from those shown. Please check with your Technician in respect of individual projects.



French Fringe



Victorian Fringe

- Please allow at least 4 bricks (approx. 300mm) clearance above the fixing point.
- In the circumstance your wall does not have the required clearance, supporting brackets will be provided with an additional charge.
- Max width 7000 mm (depends on the product type).
- Max projection 3500 mm (depends on the product type).

## Step by Step Measurement

- 1** Measure the total width in mm which is the measurement along the back wall. Please note our measurements go up by every half metre so if possible, try to keep to exact dimensions. (This will ensure you get the best price.)
- 2** Take the projection looking from the outside. This is how much you would like your awning to go out from the building. The projection should always be at least 500 mm less than the width.
- 3** Make sure you have enough space on the back wall for the fitting of an awning. The required space is 300mm which is 4 bricks. If there are any pipes or cables in the way please inform one of our operators.
- 4** Please communicate this information to one of our advisors by emailing [contact@gossoutdoor.co.uk](mailto:contact@gossoutdoor.co.uk) or you may call our office directly on **0800 689 4549**.

# The Preparation Guide



Prior to coming for installation we would like to inform you of a few requirements to ensure a speedy and safe installation of your awning. Please make sure you read this guide carefully.



## Allow Access & Clear the Site

To allow safe delivery you will need to make sure there is clear access of the route from the vehicle to the point of delivery. Deliveries are made to the nearest accessible point. You will need to remove all debris and ensure there are no tripping hazards on the pathways around the property. Please ensure that we are informed of any access issues i.e. restricted access, gradients, gravel driveways etc. Our team will require sufficient space around the installation site which is unique to each site and project. This will be noted by our technician during his/her survey, so please make sure you move anything that may be in the way as is instructed by our team during the survey. Any special circumstances will also be taken into consideration at this point. We kindly ask you to create a comfortable working space for our team.



## Electrical Requirements

If your awning is motor operated you will need a power outlet to connect the awning. Please note, we would need all electrical requirements to be carried out by a certified electrician. We will commission roof, setting limits etc leaving tails hanging for your electrician to connect to the power supply. Once you make an order our team will send you detailed information about the electrical requirements for your awning which you can pass onto your electrician. Our technician will also provide firsthand advice about this during the final site survey.





**GOSSOUTDOOR**

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shading systems

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